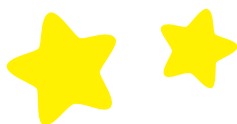


Welcome to the Special School Nursing Service



Drawing by Sophie - Calthorpe School
1st place in SSN Art competition 2021



How to access the service

There are a number of ways to get in touch or to request support from the Special School Nursing Team:

Telephone: If known to the service you can call the number of your school nurse.

Email the secure NHS team email.

(see back page for details)

Complete 'Request for Special School Nurse intervention form' that is available on the website and has been sent to all schools.

This must be completed by all agencies unless we are already involved in the care of the child / young person.

If there is any emergency medical or safeguarding support required you need to contact:

**Children's Advice and support service:
Telephone: 0121 303 1888**

**Local Emergency Department
GP / Walk-in centre: Telephone 111**

They will give advice over the phone and can advise where nearest walk-in centre / emergency department is located.

Birmingham schools covered by the Special School Nursing Service:

To see the current list of schools covered by the Special School Nursing Service please check our website:

www.bhamcommunity.nhs.uk/SSN



Drawing by Mason - Springfield House
2nd place in SSN Art competition 2021

School holidays

The Special School Nursing Service offers advice throughout the year including school holidays. If you need to contact the holiday service this is done via email.

Please contact the holiday service on:

[BCHNT.holidaycoversnteam@nhs.net](mailto: BCHNT.holidaycoversnteam@nhs.net)

The team will aim to get back to you within two working days.

The Special School Nursing Service offers support and advice on:

Continence advice: assessment for continence products plus support and advice with toileting.

Medical needs in school: training in school, completion of alert cards, care planning, support and advice.

Healthy lifestyle advice: including height / weight checks.

Sexual health advice.

Social, emotional and mental health support: including advising where to get support.

Transition to adult health services: support and guidance.

Signposting to other services

Liaising with other services: working in partnership with schools.

EHCP: support and advice.



Drawing by Alfie - Wilson Stuart School
3rd place in SSN Art competition 2021

Useful information

Birmingham Parent Carer Forum

www.birminghampcf.org

Abena (continence products)

Tel: 0800 090 1617 to arrange delivery of products and order extra products at a cost if required.

ERIC (toileting support)

Helpline tel: 0808 169 9949

www.eric.org.uk

Central Booking System (CBS)

(queries about medical appointments)

Tel: 0121 683 2320

Autism West Midlands

Tel: 0121 450 7575

www.autismwestmidlands.org.uk

Forward Thinking Birmingham

Tel: 0300 300 0099

Specific learning disability service:

www.forwardthinkingbirmingham.org.uk/services/44-learning-disability-team

Cerebra (support, advice, sleep service and useful information)

Tel: 0800 328 1159

www.cerebra.org.uk

Occupational therapy advice Line

Tel: 0121 683 2325

Mon - Fri 9am - 4pm

Birmingham Local Offer

www.birmingham.gov.uk/localoffer

Advice and support

Please contact the School Nursing Service:



Useful links

www.bhamcommunity.nhs.uk/SSN

Contact information

Customer Services

Tel: 0800 917 2855

Email: Contact.bchc@nhs.net

Complaints Team

Tel: 0800 917 2855

Email: Complaints.bchc@nhs.net



Twitter: [@bhamcommunity](https://twitter.com/bhamcommunity)



Facebook: Birmingham community
Healthcare NHS Foundation Trust